Print Your Account Information Below	PLATINUM COLLECTION AFO REPAIR ORDERFORM
Acct #	LAB USE ONLY PPD BF L R ONLY OE
PATIENT INFO Please Print (all patient info is r	required) ORDER OPTIONS (Additional Charges May Apply
First Name: Last Name: D.O.B.: / /	RUSH Order (\$47) Ship Overn ight (\$35) Ship to Patient International Shipping
Weight: M F Shoe Size: Shoe Style: Width: Narrow Medium Wide Shoes Provided: Yes	(Additional S3 Shipping Charge - Indicate address in Patient Info)  SIGNATURE: Physician Signature Required for Mediacare Claims
INSTRUCTIONS  FOREFOOT POSTING  REARFOOT POSTING	UPRIGHT SHELL PIVOT
Raise  Sulcus Wedge Extrinsic  Add Remove L Varus R L Valgus R  Valgus R  Raise  Extrinsic  Extrinsic rearfoot posting accord. to measurements:  """ Valgus Motion Valgus  """ Valgus Motion Valgus	L R L R
EXTENSIONS MATERIAL	LENGTH
Implus - Available in 1/8" only.	Cover the ends of toes Cover to sulcus Add Remove Add Remove Add Remove Add Remove
POCKET L R	L R
As marked on cast	Horseshoe Heel Pocket  Add  Remove
ACCESSORIES L R L R	L R
	Lateral Wedge   Medial Flap   Met bar (1.5)
REPAIR	HEATING
Recover As Is As Is With Changes Complete Refurbishment  REPLACEMENT COMPONENTS L R L R Full-Length Pads Plastazote/PPT Upright Pads Gel Pads U Pads Staps Topcover	L R  Lower arch 1/8"  [if more than 1/8" is needed, a remake is necessary.]  Raise arch 1/8"  [if more than 1/8" is needed, add arch raise (pad).  Stirrup: Lateral
GRINDING	
L       R         GRINDING WIDTH         —       *Narrow shell by:       1/8"       3/16"       1/4"         —       FF       Heel       Arch         —       Widen shell by:       1/8"       3/16"       1/4"         —       FF       Heel       Arch         SHELL MODIFICATIONS         —       1st Ray Cutout       Add	Entire Device  Entire Device
Deep Heel Cup N/A on System 3.0 or TL Remove Shaffer Medial Remove	

Need Supplies? JOIN OUR PORTAL AT XTREMITY3D.COM



## DO NOT WRITE ON THIS SIDE OF PLATINUM REPAIR ORDER FORM

## **POLICIES & PROCEDURES**

Effective May 1, 2010 Prices listed in US\$ Call for prices in Canada

<u>Ordering Information</u>
Call PAL to request product literature and a shipping kit. We'll include order forms, boxes, and preprinted labels - everything you need to begin ordering!

Orders <u>MUST INCLUDE</u> a negative cast with the following markings:

· Bisection of 1st and 5th metatarsals

- · Most inferior aspect of lateral and medial malleoli
- · Base of the 5th metatarsal (styloid process) if a lateral flange is requested.
- $\cdot$  Markings should be made directly on the foot in felt tip (transferrable ink) marker while the foot is held as close to 90° to the lower limb as possible.
- Casts should be taken using a suspension non-weight bearing technique with patient in subtalar neutral and midtarsal joint held fully loaded and locked.
- · The ankle should be in the maximal dorsiflex position without the patient's assistance.
- · Plaster should be well rubbed and smoothed onto foot to capture the maximum detailed features of the foot and ankle. The calcaneal body and malleoli contours are most critical.

Orders received by PAL NOT MEETING the above standards WILL NOT be processed until the standards are met

Re-casts will be required for unmarked, improperly marked or general poor condition

<u>Biomechanical Consultations</u>
With more than 60 years of combined biomechanical expertise, you can expect outstanding customer service from PAL.

PAL Customer Service: 800.223.2957

Cast Storage

Brace casts are stored for three (3) months from the date of original shipment.

Standard cast corrections include minimal arch fill and 1/8" heel expansion. Please request additional arch fill if patient is known to be intolerant of high or tightly conforming arched devices.

Full payment is due on the 15th of the following month. Service will be suspended for delinquent accounts until the past due amount is paid.

## For questions, call: 800.223.2957

FOR MEDICARE CLAIMS, signature of prescriber is required. Please provide signature in "NOTES" section on the front side of this order form.

Warranty

• For Accommodative, Advantage+ and Platinum Brace, workmanship and defects in material are guaranteed for three (3) months from the original ship date.

- Repairs & Adjustments

  · All heating and grinding adjustments will be at no charge within the Warranty period.
  - · Items added during the Warranty period will be subject
  - · PAL reserves the right to limit the adjustments available on

## <u>Returns</u>

All braces are fabricated to a prescription and cannot be returned for credit; however, PAL will advise you on specific adjustments.

<u>Supply Requests</u>
To request additional supplies, including order forms, please call (800) 447-0151 or visit our website: www.palhealthtech.com

<u>Suggested Base L-Codes</u> L1970 - AFO plastic molded to patient's model with ankle joint

<u>Suggested Accessory L-Codes</u> L2820 - Below-the-knee soft interface

L2210 - Addition to lower extremity, dorsiflexion assist/plantar flexion resist ankle joint

L2275 - Modified footplate

L3002 - Plastazote/PPT foot insert; removable; molded to patient model

L3020 - Metatarsal pad; longitudinal/metatarsal support

L3410 - Metatarsal bar

L3420 - Heel lift

L3480 - Heel cushion with center pocket

L3485 - Horseshoe pad

L5000 - Toe filler

Additional Charges
There may be additional charges to the client for the following

- · Ship to patient
- · Return Casts
- · Return Shoes
- · Rush
- · Alternate shipping methods
- · COD